

# New And Improved Website Resources For Sales Representatives

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# Agenda For Web Resources

- Rep Agent Cockpit Portal Replacements
  - Order Status
  - Position
- New Functionality
  - Agent Gap Analysis
  - Commissions
- New and Improved Uni-Line.com
  - Product Cross Reference Tool
  - Training Website
  - Registration
- Contact Information
- Q&A

# We Are Replacing Cockpit With Toolbox

The image shows a transition from the 'Commercial Cockpit' portal to the 'Toolbox' interface. On the left, a cockpit panel features 'POSITION' and 'OPEN ORDERS' buttons. An orange arrow points from this panel to the 'Toolbox Log In' section of the new website. The new website includes a navigation menu with 'Home', 'Product Brands', 'Product Categories', and 'Online Services'. A 'Toolbox Log In' form is present, along with links for 'Register', 'Forgot Password', and 'Website feedback'. A 'Welcome to the Invensys Controls Customer Toolbox' message follows, explaining the site's purpose and registration requirements. A 'PARAGON' advertisement is also visible.

**Position and Open Orders reports from Cockpit are now available in Toolbox**

**All Reps should be signed up for the Toolbox and prepared to stop using Cockpit by September 1, 2010.**

**Toolbox Log In**  
Username:   
Password:

[Register](#)  
[Forgot Password](#)  
[Website feedback](#)

**Invensys Controls**

**Welcome to the Invensys Controls Customer Toolbox**

The Invensys Controls web site is designed to provide as much information as possible for the general public to access. Please visit the product, education, and frequently asked questions sections for the most current information available on our professionally installed products.

The Customer Toolbox is designed for those professionals who have a direct business relationship with Invensys Controls. To access all secured toolbox features, registration is required.

**PARAGON**  
Innovation You Expect  
in Commercial Defrost Controls

Get more info on our universal controls  
[Click for details](#)

# Registration is easy

Rep Agents will need their Rep ID to complete the registration process

invensys<sup>SM</sup>  
Controls

[About Us](#) [Careers](#) [Contact Us](#)

[Home](#)

[Product Brands](#)

[Product Categories](#)

[Online Services](#)

## Toolbox Log In

Username:

Password:

Log In

[Register](#)

[Forgot Password](#)

[Website feedback](#)

Thank you for taking the time to register for the invensys Controls Customer Toolbox. Once registered, you will have access to order status, account information, sales tools and much more.

To begin the registration process, please select your relationship to Invensys Controls from the box below.

-- Select Relationship --

Submit

-- Select Relationship --

Wholesale Distributor

OEM Customer

Contractor Pro

Rep Agency Employee

Invensys Controls Employee

invensys<sup>SM</sup>  
Controls

# Open Orders Is Now Order Status

i n v e n s y s  
Controls

[About Us](#) [Careers](#) [Contact Us](#)

[Home](#) | [Product Brands](#) | [Product Categories](#) | [Online Services](#)

## Welcome to the Invensys Controls Customer Toolbox

- ▶ Order Status
- ▶ Invoices
- ▶ Price Schedules
- ▶ EDI Request
  
- ▶ Customer Sales Tools
  - ▶ Pub Zone
  - ▶ Help Line
  - ▶ Training
- ▼ Sales Tools
  - ▶ Position
  - ▶ Agent Gap
  - ▶ Commissions
  
- ▶ My Profile

[Log Out](#)

[Website feedback](#)



The Invensys Controls web site is designed:

- to help you track orders
- to review price schedules
- to request an EDI partnership
- to order literature and promotional materials
- to build your business with customizable sales tools, and
- to access product information easily.

A feedback form is always available for you to offer suggestions and recommendations.

For a quick overview of the Customer Toolbox, [Click here](#).

An advertisement for ARANGO commercial refrigeration controls. It features the ARANGO logo at the top, followed by the tagline "Innovation You Expect in Commercial Refrigeration Controls". Below this is a photograph of a smiling man in a blue shirt and white hard hat, standing next to a white electronic temperature control unit. At the bottom, there is a blue banner with the text "Get more info on our Electronic Temperature Controls" and a white button that says "Click for details".

i n v e n s y s  
Controls

# Customer Lookup – New And Improved

- ▶ Order Status
- ▶ Invoices
- ▶ Price Schedules
- ▶ EDI Request
  
- ▶ Customer Sales Tools
- ▶ Pub Zone
- ▶ Help Line
- ▶ Training
  
- ▼ Sales Tools
  - ▶ Position
  - ▶ Agent Gap
  - ▶ Commissions
  
- ▶ My Profile

[Log Out](#)

### Order Status Search

Selected Customers:

All	Customer #	Name / Loc
<input checked="" type="checkbox"/>	08820072	UNITED REFRIG #D0 ONTRO, CA ONTARIO CA

Sales Order #:

Purchase Order #:

Order Date:

Part # Search:

Status Search:  Open  Closed  All

# Customer Lookup – New And Improved

Improved customer search allows selection of multiple customers.

Customer selections are retained until you change them, even after you log off.

Variety of options to look up orders.

Customer Lookup -- Web Page Dialog

Search Filters

Customer Number: 12345678

Customer Name:

Search

Reset Cancel

Search for customers by name or number. Click + to add them to the selected customers list.

Click - to remove them. Click Use These Accounts when finished.

Search Results				Selected Customers			
Add	Segment	Number	Name	Remove	Segment	Number	Name
+ (blue arrow)	AM	12345678	SANHUA INTERNATIONAL PLAIN CITY OH	-	AM	12345678	SANHUA INTERNATIONAL PLAIN CITY OH

Use These Accounts

Order Status Search

Selected Customers:

Customer Search

All	Customer #	Name / Loc
<input checked="" type="checkbox"/>	12345678	SANHUA INTERNATIONAL PLAIN CITY OH

Sales Order #:

Purchase Order #:

Order Date: Last 30 Days

Part # Search:

Status Search: Yesterday, Last 5 Days, Last 15 Days, Last 30 Days, Last 60 Days, Last 90 Days

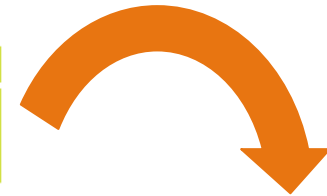
Search

# Order Status – Summary and Detail

Display  per page

Export  Print 

Search Results												
	Customer Number	Cust PO Number	Order Date	Order Number	Total Qty	Open Qty	Amount Open	Shipped Qty	Amount Invoiced		Status	
<a href="#">Details...</a>		2609819-00	04-19-10	4113910	117	48	1,313.24	69	2,116.64	USD	Open	



## Order Status

Customer #:   
 Order #: 4113910  
 PO #: 2609819-00

Display  per page

Track Entire Order  Print 

### Order Details

Order Date	Line	Qty	Part #	Description	Each	Total		Est. Due Date	Ship Qty	Invoice	Inv Date	Track
04-19-10	5	5	A12-1506	COMMERCIAL COLD CONTROL	29.73	0.00	USD	04-21-10	0			
04-19-10	7	15	A12-700	COMMERCIAL COLD CONTROL	28.55	0.00	USD	04-21-10	0			
04-19-10	8	10	A12-701	COMMERCIAL COLD CONTROL	29.22	0.00	USD	04-21-10	0			
04-19-10	13	8	A30-262	COMMERCIAL COLD CONTROL	23.89	0.00	USD	04-21-10	0			
04-19-10	14	2	V10-418140-170	REVERSING VALVE	126.51	0.00	USD	04-21-10	0			
04-19-10	15	2	V2-410060-470	REVERSING VALVE	59.75	119.50	USD	04-21-10	2			
04-19-10	16	2	V2-4100F0-370	REVERSING VALVE	60.90	121.80	USD	04-21-10	2			
04-19-10	17	4	V6-414080-170	REVERSING VALVE	92.07	368.28	USD	04-21-10	4			

# Rep Cockpit Position Is Now In Toolbox

The screenshot displays the InvenSys Controls web application interface. At the top, the logo 'i n v e n s y s' and 'Controls' are visible, along with navigation links for 'About Us', 'Careers', and 'Contact Us'. A secondary navigation bar includes 'Home', 'Product Brands', 'Product Categories', 'Online Services', and 'NPI Maintenance'. The left sidebar contains a 'Toggle Menu' and a list of tools: 'Order Status', 'Invoices', 'Price Schedules', 'EDI Request', 'Customer Sales Tools', 'Pub Zone', 'Help Line', 'Training', 'Sales Tools' (with a sub-menu including 'Position', 'Agent Gap', and 'Commissions'), and 'My Profile'. A 'Log Out' link and 'Website feedback' are also present. The main content area is titled 'Position Report' and features a 'View By' section with radio buttons for 'Customer', 'Product', and 'Rep Agency' (which is selected). Below this, there are input fields for 'Customer Name: Customer #:', 'Part Type:', 'Part No:', and 'Product Line:'. A 'Filters' section includes a 'Rep Agency' dropdown menu currently set to 'CAMPBELL & ASSOCIATES'. A 'Time Frame' section has radio buttons for 'MTD', 'QTD', and 'YTD' (selected), and a 'Through:' dropdown set to '4/2010'. There is also a checkbox for 'Include Past Due Open Orders'. 'Search' and 'Reset' buttons are located at the bottom right of the form. An orange arrow in the sidebar points to the 'Position' link under the 'Sales Tools' category.

- Rep View

# Sales Tools – Rep Position Report View

Drill from customer to part level

Customer	Invoiced / Shipped	INV Units	Open Sales Orders	SO Units	Total Position	Position Units	Budget	Prior Year *	Prior Year Units
A/C	\$3,437	58			\$3,437	58		\$1,717	38
ACH					\$0			\$-25	-1
AGX	\$-1,243	-93			\$-1,243	-93		\$805	12
AIR	\$467	12			\$467	12			
AIR	\$156	11	\$1,478	58	\$1,634	69		\$2,354	64
AIR	\$200	9			\$200	9		\$-38	-1
AIR	\$1,049	18	\$504	6	\$1,553	24		\$2,561	48
AIR					\$0			\$72	1



Product Line	Invoiced / Shipped	INV Units	Open Sales Orders	SO Units	Total Position	Position Units	Budget	Prior Year *	Prior Year Units
R100 REFRIG TEMPERATURE CONTROL	\$715	20			\$715	20		\$148	4
R200 REFRIG PRESSURE CONTROL					\$0			\$282	4
R300 REFRIG DEFROST CONTROLS	\$2,528	24			\$2,528	24		\$458	5
R400 TIMERS	\$173	2			\$173	2		\$9	1
R990 RAW MATERIAL - COMML REFRIG	\$22	12			\$22	12			
T125 TSTATS-PROG					\$0			\$819	24
<b>Total</b>	<b>\$3,438</b>	<b>58</b>		<b>\$0</b>	<b>\$3,438</b>	<b>58</b>		<b>\$1,716</b>	<b>38</b>

\* Prior Year includes data through the entire month, not month-to-date

# New Functionality For You And Your Reps

- Agent Gap Analysis
- Commissions
- What Reps can do

# Agent Gap Screen

**i n v e n s y s**  
Controls

[About Us](#) [Careers](#) [Contact Us](#)

[Home](#) | [Product Brands](#) | [Product Categories](#) | [Online Services](#) | [no FieldRep!](#)

[Toggle Menu](#)

## Agent Gap Analysis

Search Agency:   Month  Quarter Focal Date:

Month <b>April</b>	Start 4/1/2010 End 5/1/2010	Days in Month 22; 2 Days Remaining
Quarter <b>1st 2011</b>	Start 4/1/2010 End 6/30/2010	Days in Quarter 64; 44 Days Remaining

**Navigation Menu:**

- ▶ Order Status
- ▶ Invoices
- ▶ Price Schedules
- ▶ EDI Request
- ▶ Customer Sales Tools
  - ▶ Pub Zone
  - ▶ Help Line
  - ▶ Training
- ▼ Sales Tools
  - ▶ Position
  - ▶ Agent Gap
  - ▶ Commissions
- ▶ My Profile

Defaults to agency accounts

- Customer specific to agencies
- Agencies will not see other agencies
- Sets and measures sales targets
- Current "Rep Agent Cockpit" will be shutdown

# Agent Gap Screen

[Toggle Menu](#)

## Agent Gap Analysis

- ▶ Order Status
- ▶ Invoices
- ▶ Price Schedules
- ▶ EDI Request

- ▶ Customer Sales Tools
- ▶ Pub Zone
- ▶ Help Line
- ▶ Training

- ▼ Sales Tools
  - ▶ Position
  - ▶ Agent Gap
  - ▶ Commissions

▶ My Profile

[Log Out](#)

[Website feedback](#)

Search

Agency:

Month  Quarter

Focal Date: 4/30/2010

Month **April** Start 4/1/2010 End 5/1/2010 Days in Month 22; 1 Days Remaining  
 Quarter **1st 2011** Start 4/1/2010 End 6/30/2010 Days in Quarter 64; 43 Days Remaining

Month									
Name	Agency	Invoiced Shipped	Open Sales Orders	Month Position	Daily Run Rate	Target	Target \$ Delta	Target Delta %	Run Rate to Hit Target
						820,088	-820,088		820,088
		166,736	22,865	189,601	7,940		166,736		-166,736
		34,080	2,327	36,407	1,623		34,080		-34,080
		592		592	28		592		-592
		39,348	4,799	44,147	1,874		39,348		-39,348
<b>Total</b>		240,756	29,991	270,747	11,465	820,088	-579,332		579,332

# Sales Tools - Commissions Screen

The screenshot displays the InvenSys Controls website interface. At the top, the logo 'invenSys Controls' is visible on the left, and navigation links 'About Us', 'Careers', and 'Contact Us' are on the right. Below this is a horizontal menu with 'Home', 'Product Brands', 'Product Categories', 'Online Services', and 'Commissions Menu'. The left sidebar contains a tree view of navigation options, with 'Commissions' highlighted by a red arrow. The main content area features a 'Toggle Menu' link and a 'Rep Agent Commission Report' title. Below the title is a search form with 'Calendar Year' (set to 2010) and 'Calendar Month' (set to March) dropdown menus, an 'Agent' field, and a 'Search' button.

[Toggle Menu](#)

## Rep Agent Commission Report

Calendar Year: 2010

Calendar Month: March

Agent: [Redacted]

Search

- Accounts are Private depending on viewer
- Allows for Approval Process

# New Commission Report

Standard View

invenSYS™

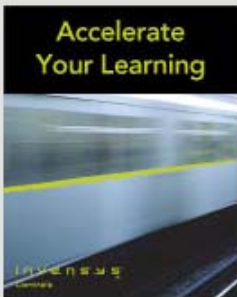
Controls

[About Us](#) [Careers](#) [Contact Us](#)

Home | Product Brands | Product Categories | Online Services | **Commissions Menu**

- ▶ Order Status
- ▶ Invoices
- ▶ Price Schedules
- ▶ EDI Request
  
- ▶ Customer Sales Tools
  - ▶ Pub Zone
  - ▶ Help Line
  - ▶ Training
  
- ▼ Sales Tools
  - ▶ Position
  - ▶ Agent Gap
  - ▶ Commissions
  
- ▶ My Profile

[Log Out](#)  
[Website feedback](#)



[Toggle Menu](#)

## Rep Agent Commission Report

Calendar Year:

Calendar Month:

Agent:

### Finalized Commissions

Total commissions approved: \$32,409.99

Cust #	Name	City	State	PO #	Order #	Inv Date	Invoice #	Item #	QTY	Price	Line Total	Comm %	Comm \$
000				0007788	4108299	3/11/2010	8920288	K-3001	6	22.93	137.58	4.00	5.50
000				0007788	4108299	3/11/2010	8920288	9400	6	26.06	156.36	5.00	7.82
000				0007788	4108299	3/11/2010	8920288	9500	12	18.96	227.52	5.00	11.38
000				0007788	4108299	3/16/2010	8921086	8141-00	2	99.06	198.12	4.00	7.92
000				0007847	4110368	3/18/2010	8921909	1309007-044	20	9.19	183.80	4.00	7.35
000				0007847	4110368	3/18/2010	8921909	8141-20	3	102.92	308.76	4.00	12.35
000				0007847	4110368	3/18/2010	8921909	O10-1408	4	40.21	160.84	4.00	6.43
000				0007847	4110368	3/18/2010	8921909	O10-1483	4	40.03	160.12	4.00	6.40
000				0007847	4110368	3/18/2010	8921909	ETC-211000-000	2	69.86	139.72	4.00	5.59
000				0007788	4108299	3/23/2010	8922610	A30-2210	1	25.05	25.05	4.00	1.00
000				0007788	4108299	3/24/2010	8922920	A30-2210	1	25.05	25.05	4.00	1.00
000				0007847	4110368	3/26/2010	8923656	ETC-111000-000	4	37.95	151.80	4.00	6.07
000				0007788	4108299	3/11/2010	8920288	A30-180	2	24.01	48.02	4.00	1.92
000				0007788	4108299	3/11/2010	8920288	O10-2054	3	40.37	121.11	4.00	4.84
000				0007788	4108299	3/11/2010	8920288	O10-1483	4	40.03	160.12	4.00	6.40
000				0007788	4108299	3/11/2010	8920288	O10-1473	2	40.99	81.98	4.00	3.28
000				0007788	4108299	3/11/2010	8920288	O10-1409	6	38.28	229.68	4.00	9.19
000				0007788	4108299	3/11/2010	8920288	8145-20	18	93.16	1,676.88	4.00	67.08
000				0007788	4108299	3/11/2010	8920288	8145-00	6	89.99	539.94	4.00	21.60
000				0007788	4108299	3/11/2010	8920288	8045-20	4	86.39	345.56	4.00	13.82
								Totals	110		5,078.01		206.94
000				54523	4108234	3/4/2010	8918814	710-401	24	58.03	1,392.72	3.00	41.78
								Totals	24		1,392.72		41.78

# Find Answers On [www.Uni-Line.com](http://www.Uni-Line.com) Website

The screenshot shows the Uni-Line website homepage. At the top, the Uni-Line logo is on the left, and navigation links for 'About Us', 'Careers', and 'Contact Us' are on the right. Below the logo is a navigation bar with 'Uni-Line Home', 'Products', 'Customer Support', and 'Online Services'. On the left side, there is a search box with 'Search Options', 'By Part # or Keyword', a search input field, a 'GO' button, a 'Categories' dropdown menu set to 'Thermostats', another 'GO' button, and an 'Advance Search' button. The main content area features a 'Welcome to the Uni-Line Catalog' section with a paragraph about product data access and links to 'cross reference guides', 'FAQ', and 'Knowledge Database'. To the right of this is a 'UNI-LINE Training' banner with an image of a man on a truck, the text 'Accelerate your HVACR learning curve.', and a button 'Check out our NATE classes'. Below the banner is a three-column grid of links. The first column lists 'Product Categories' including Thermostats, Zoning, Indoor Air Quality, Alarms and Detectors, Heating, Refrigeration, Cooking, Laundry, Time and Energy Controls, and Service Products. The second column lists 'Customer Support' including Customer Service, Technical Service, and Dealer Price Information. The third column lists 'Online Services' including Customer Toolbox, Product Cross Reference, Distributor Locator, Publication Zone, and Contractor ID. Annotations with arrows point from the text 'Training' to the training banner, and from 'Toolbox' and 'Part Search' to the 'Customer Toolbox' and 'Product Cross Reference' links respectively. At the bottom, there are links for 'Invensys Controls', 'Legal Information', and 'Privacy Policy', followed by a copyright notice: 'Invensys Controls is a business division of Invensys®. ©2009 Invensys Controls. All rights reserved.'

**UNI-LINE**® About Us Careers Contact Us

Uni-Line Home Products Customer Support Online Services

Search Options  
By Part # or Keyword  
GO  
Categories  
Thermostats  
GO  
Advance Search

**Welcome to the Uni-Line Catalog**

Access to Uni-Line® product data is easier than ever. Now you can quickly search for the information you need on HVAC, commercial refrigeration, appliance and thermostat products. Linked with literature, [cross reference guides](#) and [FAQ Knowledge Database](#), you'll see the Uni-Line difference with just a few clicks.

**UNI-LINE Training**

Accelerate your HVACR learning curve.  
Check out our NATE classes

**Product Categories**

- Thermostats
- Zoning
- Indoor Air Quality
- Alarms and Detectors
- Heating
- Refrigeration
- Cooking
- Laundry
- Time and Energy Controls
- Service Products

**Customer Support**

- Customer Service
- Technical Service
- Dealer Price Information

**Online Services**

- Customer Toolbox
- Product Cross Reference
- Distributor Locator
- Publication Zone
- Contractor ID

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Training

Toolbox  
Part Search

# Toolbox Guide Available



Invensys Controls

Innovation You Expect

## Invensys Controls Customer Toolbox

Welcome to the Customer Toolbox. Designed for you, this secure password protected site combines time-saving business applications with sales generating tools. Use it together with our website to get the information you need when you want it.

**www.InvensysControls.com**

The Invensys Controls web site is designed to provide you with easy access to information about our products and services. Visit the following sections:



**Product Brands** – each brand section includes detailed sell sheets and user manuals as well as helpful educational material.

**Product Categories** – the information you need for a specific product can be located quickly by product type.

**Online Services** – the help you need, whether for technical assistance or for product cross reference updates, is just a quick click away.

**http://www.toolbox.invensyscontrols.com**



The Customer Toolbox is designed for trade professionals and is accessed through a secure user name and password. Registration is easy and confirmation is quick. This useful site gives you access to business applications to track orders, review price schedules, and request an EDI partnership. You also can access Sales Tools to customize, an online literature ordering system, and a Help Line with useful technical updates for use on the job.

User Guide Part Number is **150-2096**

# Part Number Searches

Enter Any Part Number (Uni-Line, OEM, Factory, Competitor)

Address <http://www.uni-line.com/modules/xref/xrefsearch.aspx>

## UNI-LINE®

About Us Careers Contact Us

Uni-Line Home Products Customer Support Online Services Welcome !

### Competitive Cross Reference

You can now do cross reference searches two ways. One is to enter the manufacturer's part number and click on Search. The search will look for competitive part numbers using "Starts With" criteria. If you type in a partial number, it will return a report of parts containing the number you entered. The second way is to search by the Uni-Line part number in the Search Options window in the upper left-hand column. Enter the first few digits of a Uni-Line or competitive part number and click "Go". [Help Guide to the New Cross Reference Search](#)

Cross References provided below are intended to be functional equivalents and not exact matches of products listed. Invensys Controls assumes no liability in connection with the information contained herein and makes no representations regarding the accuracy of any such information. Final selection of a replacement product is the sole responsibility of the buyer.

Competitor's Part Number  Search

*Partial Searches Supported*

4 Results found.

Don't see what you were looking for? Try the Uni-Line catalog search to the left.

Mfg Part Number	Manufacturer Name	Repl. Part	Description	XRef Type	Notes	Status
S86A1001	HONEYWELL	<a href="#">780-001</a>	IGNITION CONTROL	Functional		ACTIVE
S86A1019	HONEYWELL	<a href="#">780-001</a>	IGNITION CONTROL	Functional		ACTIVE
S86A1027	HONEYWELL	<a href="#">780-001</a>	IGNITION CONTROL	Functional		ACTIVE
S86A1035	HONEYWELL	<a href="#">780-001</a>	IGNITION CONTROL	Functional		ACTIVE

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Type Competitor Part

Crosses to Uni-Line Part

Search results will display the Uni-Line part listing for Competitor Cross Reference that have a direct cross to a Uni-Line part.  
If parts not found, contact technical service.

# Catalog Items

# UNI-LINE®

[About Us](#) [Careers](#) [Contact Us](#)

[Uni-Line Home](#) [Products](#) [Customer Support](#) [Online Services](#) Welcome !

**Search Options**

By Part # or Keyword

Categories

Thermostats

## Product Detail

780-001  
Gas ignition control - non lockout natural gas only

Robertshaw Uni-Kits feature a flame sense circuit that will work equally well on a one rod (local sense) or a two rod (remote sense) application. The automatic recycle features assure that, in the event of flame failure, main gas is disabled and the spark repetition sequence is restarted until pilot gas is ignited. Only after pilot ignition has been re-established can main gas be returned to the burner.



- Replaces one rod and/or two rod systems.
- Reduces truck stock inventory, saving space and money.
- Includes vent damper adaptor assembly.
- Easy-to-install with complete in-depth installation instructions.
- Replaces Robertshaw, Johnson Controls, and Honeywell

### Specifications

Input Voltage	24 VAC to 50/60 Hz
Transformer	24 VAC / 20 VA
Spark rate	3 to 4 sparks per second
Pilot valve, Main valve	1 amp at .5 PF
Combined load	1.5 at .4 PF
Flame sense current	.7 mA DC @ 25°C / 24 VAC
Maximum total current load	1.5 amp
Flame failure reignition time	.8 seconds maximum
Thermostat anticipator setting	.7 amp
Ambient temperature rating	-40 to 175° (-40 to 80°C)

[Back to Part List](#)

[Attributes](#) [Prints, Documents, etc...](#) [Related Parts](#) [Cross Reference](#)

Click on tabs for additional part related information

Find this part in your area  
Enter Zip:

# Training Opportunities in Online Services

Click on Training link under Online Services

# UNI-LINE®

[About Us](#) [Careers](#) [Contact Us](#)

[Uni-Line Home](#) [Products](#) [Customer Support](#) [Online Services](#)

Search Options  
By Part # or Keyword  
  
GO  
Categories  
Thermostats  
GO  
Advance Search

- Customer Toolbox
- Product X-Reference Guide
- Distributor Locator
- Publication Zone
- Training**
- Contractor ID Program
- Help Line

## Welcome to the Uni-Line Catalog

Access to Uni-Line® product data is easier than ever. Now you can quickly search for the information you need on HVAC, commercial refrigeration, appliance and thermostat products. Linked with literature, [cross reference guides](#), and [FAQ Knowledge Database](#), you'll see the Uni-Line difference with just a few clicks.

**UNI-LINE Training**  
Accelerate your HVACR learning curve.  
Check out our NATE classes

Product Categories	Customer Support	Online Services
Thermostats	Customer Service	Customer Toolbox
Zoning	Technical Service	Product Cross Reference
Indoor Air Quality	Dealer Price Information	Distributor Locator
Alarms and Detectors		Publication Zone
Heating		Contractor ID
Refrigeration		

Click on Web Ad for additional information

# Uni-Line® Product Knowledge Training

## UNI-LINE®

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## Training Tools

Look to Invensys Controls for your HVACR training needs. We offer Uni-Line® Product Knowledge regional courses, online webinars, installation videos and links to various training resources to help you stay ahead of the HVACR learning curve.



### [REGISTER FOR CLASSES HERE!](#)

Training is available to provide you with value-added knowledge to differentiate the Robertshaw, Ranco, Paragon, Eliwell and Uni-Line brands. Review our class options regularly as new courses are added throughout the year.

- Click here for [North America Technican Excellence \(NATE\) Course Descriptions](#).
- Click here for [Training Schedules](#) both online webinars and regional courses in your area.
- Click here for [Biographies of Instructors](#).
- Click here for [Feedback Form](#).
- Click here for [NATE Signup Sheet](#).

### **PRESENTATIONS** Click on a presentation to open

- COMMERCIAL REFRIGERATION Basics (NATE) - [Training\\_COMMERCIAL REFRIGERATION.pdf](#)
- HEATING - Gas Valves & Ignition Basics (NATE) - [Training\\_GAS VALVES.pdf](#)
- THERMOSTATS - Heating and Cooling Basics (NATE) - [Training\\_THERMOSTATS.pdf](#)
- ZONING & IAQ - Ventilation Basics (NATE) - [Training\\_ZONING & INDOOR AIR QUALITY.pdf](#)

### **WEBINAR SESSIONS**

- Class Registration
- Course Descriptions
- NATE Presentations
- Webinar Presentations
- Installation Movies
- Other Related Links

# Class Schedule Registration

- ▶ Order Status
- ▶ Invoices
- ▶ Price Schedules
- ▶ EDI Request
  
- ▶ Customer Sales Tools
- ▶ Customer Overview
- ▶ Pub Zone
- ▶ Help Line
- ▶ Training

- ▼ Sales Tools
  - ▶ Quotes
  - ▶ Part Sales
  - ▶ Position
  - ▶ Gap Analysis
  - ▶ Customer Gap
  - ▶ Agent Gap
  - ▶ Sales Funnel Lite
  - ▶ Sales Funnel
  - ▶ Promotions
  - ▶ Point of Sales
  - ▶ Open Orders
  - ▶ Customers
  - ▶ Commissions

▶ My Profile

- ▶ Administration
- ▶ Catalog Admin Screen

[Log Out](#)

[Website feedback](#)

## Class Registration

### Class Schedule

	Class ID	Class Number	Date	Topic	Location	Capacity	Availability
<a href="#">Details</a>	31	NATE-3084-0003	4/21/2010	Commercial Refrigeration	Insko - Houston, TX - Luigi's	0	
<a href="#">Details</a>	14	WEB-0001-REPS	4/30/2010	New and Improved Website Resources	On Line	100	100

Use the Details button to view details and register for a class

### Class Details

Class No:	WEB-0001-REPS New and Improved Website Resources
Available seats:	100 / 100
Date / Duration:	4/30/2010 10:00 AM 30 Minutes
Description:	Review of Toolbox, Order Status, Position, Agent Gap Analysis, Commissions, Product Cross Reference, Training and Registration
Location:	On Line 191 E. North Ave Carol Stream, IL 60188
Online / Onsite:	Online

[Register for This Class](#)

# Poll Question #1

- Which of the following websites can you use to access Toolbox?
  1. [www.invensyscontrols.com](http://www.invensyscontrols.com)
  2. [www.uni-line.com](http://www.uni-line.com)
  3. [www.robertshawtstats.com](http://www.robertshawtstats.com)
  4. All of the Above

# Contacts

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Training Provider



# When You Have Uni-Line® Questions

## Telephone:

Technical Service 1-800-445-8299

Technical Service Fax 1-630-260-7294

Customer Service 1-800-304-6563

Customer Service Fax 1-800-426-0804

## Websites:

Uni-Line® Catalog: [www.Uni-Line.com](http://www.Uni-Line.com)

Cross Reference: [www.uni-line.com/modules/xref/xrefsearch.aspx](http://www.uni-line.com/modules/xref/xrefsearch.aspx)

### General Information for:

Robertshaw®, Paragon®, Eliwell™, Ranco®, and Publication Zone®

[www.InvensysControls.com](http://www.InvensysControls.com)

[www.RobertshawTstats.com](http://www.RobertshawTstats.com)

[www.ToolBox.InvensysControls.com](http://www.ToolBox.InvensysControls.com)

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