

**ROBERTSHAW – 7000 SERIES VALVES RECALL
INTERNATIONAL CALL CENTRE/CUSTOMER CONTACT DETAILS**

Country	Call Centre/Customer Contact Details
Argentina	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Australia	Invensys Appliance Controls Australasia Pty Ltd Contact Name: Toufic Akle (Technical Support Manager) Tel: +61 2 9896 9559 E-mail: takle@invensys.com.au
Bahamas	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Barbados	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Brazil	Invensys Appliance Controls LTDA Rua Tronca 1370 Caxias Do Sul – RS 95010-100Brazil Contact person: Mrs. Juliana Prado E-mail: juliana.e.prado@invensys.com Tel: +55 54 218 1475
Canada	Carol Stream IL Freephone: 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Chile	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Colombia	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Costa Rica	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Cyprus	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Dominican Republic	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294

Country	Call Centre/Customer Contact Details
Ecuador	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Egypt	UK call centre (not freephone number) JAM Media Response Tel: +44 20 8242 6093
El Salvador	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
France	UK Call centre JAM Media Response Freephone: 0800 918 238
Germany	SELLBYTEL Communication Group GmbH Freephone: 0800 777 77 07
India	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Indonesia	Invensys Appliance Controls Australasia Pty Ltd Contact Name: Toufic Akle (Technical Support Manager) Tel: +61 2 9896 9559 E-mail: takle@invensys.com.au
Italy	E-Care S.p.A Freephone: 800 413300
Jamaica	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Japan	Robertshaw Orient Contact Name: Keiichiro Hida Tel: +813 3239 9030
Mexico	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Panama	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Peru	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294

Country	Call Centre/Customer Contact Details
Qatar	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
Singapore	Invensys Appliance Controls Australasia Pty Ltd Contact Name: Toufic Akle (Technical Support Manager) Tel: +61 2 9896 9559 E-mail: takle@invensys.com.au
South Africa	UK Call Centre (through South Africa freephone number) JAM Media Response Freephone: 0800 990 781
Taiwan	Invensys Appliance Controls Australasia Pty Ltd Contact Name: Toufic Akle (Technical Support Manager) Tel: +61 2 9896 9559 E-mail: takle@invensys.com.au
Trinidad & Tobago	Carol Stream IL Freephone: +1 800 232 9389 E-mail: 7000recall@robertshaw.com Fax: +1 630 260 7294
UK	JAM Media Response Freephone: 0800 975 99 33